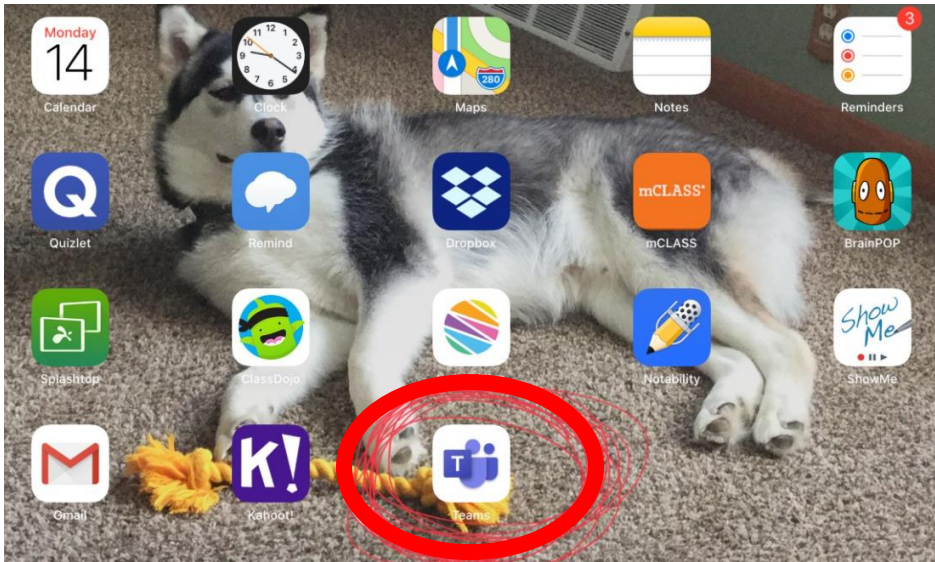


I am having technology problems, what do I do?

Option 1: Make sure you are signed into the Teams app. Open the Teams **app** on your home screen. Your email is 900#@buffaloschools.org. **YOU MUST USE YOUR 900 NUMBER!**



9:21 AM Mon Sep 14

86%



Welcome to Microsoft Teams!
A happier place for teams to work together.

Enter email, phone, or Skype

Sign in

Get help with signing in

900#@buffaloschools.org

Sign up for free

Option 2: Reset your entire device. You press the Wake (lock button) and Home Button at the same time until the apple appears. After **15 seconds**, you power it back on.



Your iPad will look like this when it restarts.

Option 3: Download the Chrome app and use that instead of Safari.

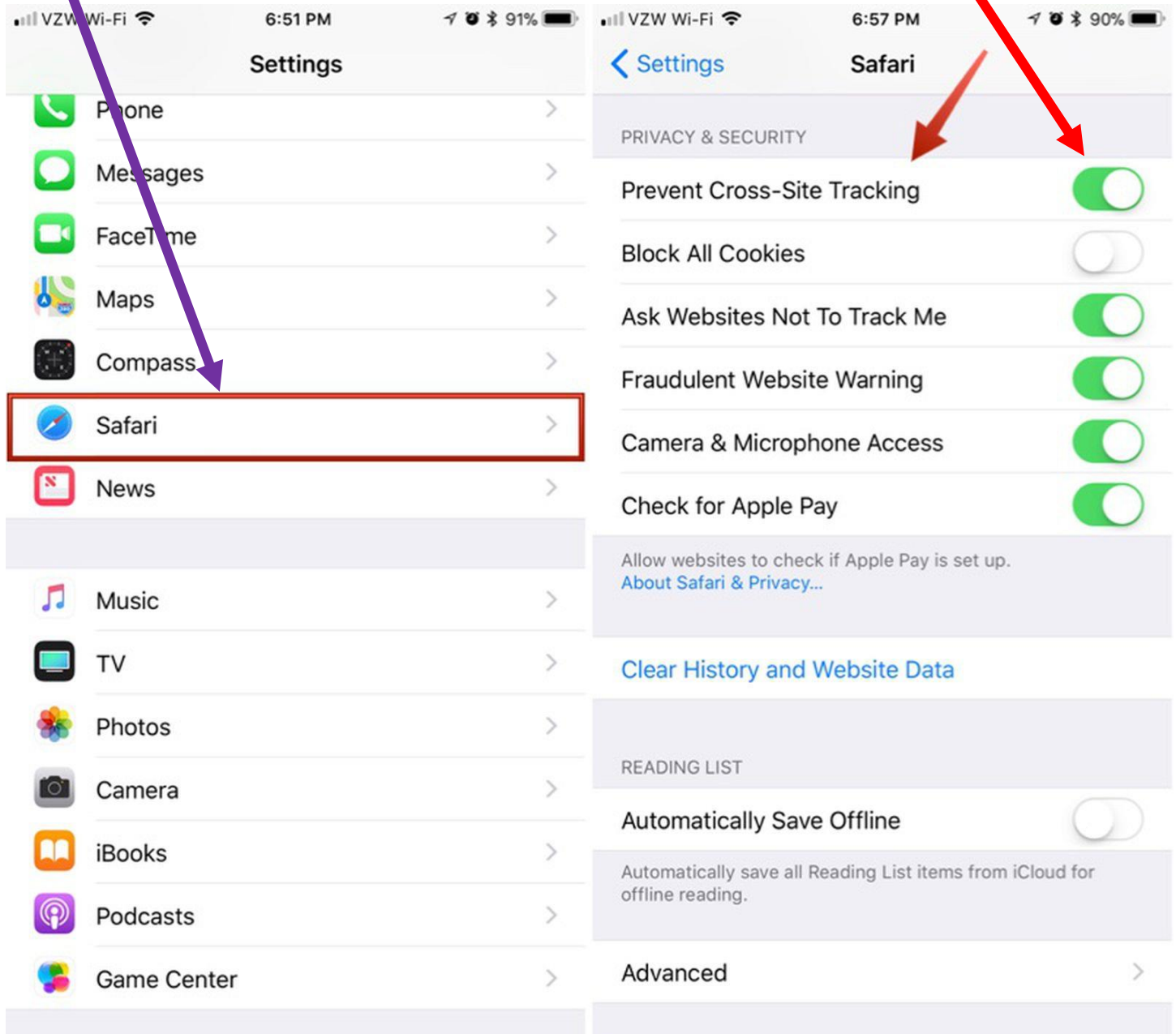


Option 4: Turn off "Prevent Cross-Site Tracking" in Settings.

Go to Settings 

Click on Safari

Turn off Prevent Cross-Site Tracking (make sure the toggle is **not** green)



Option 5: When all else fails, have your parent/guardian call the IT Help Desk at **816-7100**.