



North Park Community School

Information & Resource Page

Coronavirus Information Line

New York State Health Department
888-364-3065, *daily 9am-6pm*

New York State Attorney General for
COVID-19 Employer Business
Violation Hotline: 212-416-8700
Email reports: labor.bureau@ag.ny.gov

Erie County Department of Health
716-858-2929; *weekdays 8am-8pm &
weekends 8am-12pm*

Neighborhood Legal Services COVID-
19 Legal Helpline
888-869-6576; 24/7

COVID-19 Testing

- Contact Primary Care Physician
 - Urgent Care (appointment needed)
 - Quest (appointment needed)
- Erie County Department of Health will
schedule appointments for Erie County
residents ages 11 & older
716-858-2929; Mon.- Fri., 8:30am-4:30pm

Home Delivered Meals

Joseph Project Mobile Food Pantry -
Buffalo Dream Center 716-854-1001
Delivers food to the elderly,
quarantined, disabled, and ill.

Important Numbers

Buffalo Police Headquarters
716-851-4444

D-District: 669 Hertel Avenue, 14207
716-851-4413

Buffalo Fire Department
716-851-5333

City of Buffalo Call & Resolution Center
3-1-1 / 716-851-4890

Erie County Clerk Office
716-858-8865

Information & Referral Services
2-1-1 / 888-696-9211

New York State Department of Labor
Unemployment Claims: 888-209-8124
<https://unemployment.labor.ny.gov>

Poison Control
1.800.222.1222

CHILD CARE

Child Care Resource Network
716-877-6666 X3064; Mon-Fri, 9am-5pm
www.wnychildren.org

Say Yes Virtual Learning Center
Oct. 5-Dec. 30, 7:30-4:30pm, Mon-Fri
<https://sayyesbuffalo.org/supportcenters/>

Child Care Subsidy Program at Workforce
Development Institute (WDI)
716-632-1900; Mon-Fri, 9am-5pm
www.wdiny.org

*Work a minimum of 25 hours a
week, have children under 13 years old, &
have a household income that falls within
the income guidelines, 200-275% of
Federal Poverty Line.*

FOOD PANTRY

North Park Community School
780 Parkside Avenue, 14216
Mon, Wed, & Fri, 11am-1pm
Kids and teens ages 18 and under, as well
as young adults with disabilities under 21

Parkside Lutheran Church
North Buffalo Food Pantry
2 Wallace Avenue, 14214
716-836-1361
Saturday, 9am-1pm.
Emergencies Only: Mon-Fri, 9am-12 noon.

Episcopal Church of the Good Shepherd
96 Jewett Parkway, 14214
716-833-1151
Wednesday, 10am-2pm.

University Presbyterian Church
3330 Main Street, 14214
716-836-7660
Tuesday & Thursday, 12 noon-4pm.

WNY Holiday Partnership

WNYHP serves children 0-12 years old
(certain locations will serve older
children) by providing gifts for the
Holidays. Applications need to be

Application dates and form of contact
will vary for each location.

But please remember you can only
apply at one site.

There is an income eligibility. The
same income eligibility as SNAP.
However, being a SNAP recipient is not
required, your family just has to meet
the same income eligibility.

211 WNY is available 24/7 to provide
closet location to your zip code by
either dialing 2-1-1 or 888-696-9211

MENTAL HEALTH, SUICIDE, & CRISIS INTERVENTION HOTLINES

Crisis Services
24-Hour Hotline: 716-834-3131
Addiction Hotline: 716-831-7007

Kids' Helpline - Crisis Services
Children & Families: 716-834-1144

National Suicide Prevention Lifeline
Crisis Line: 800-273-8255
Crisis Line Spanish: 888-628-9454

National Crisis Text Line
Text "HOME" to 24-Hour Text
Line: 741741

START Program - New York State - Office
for People with Developmental Disabilities
24-Hour Crisis Line: 844-567-8278

Child Abuse Hotline
800-342-3720

Haven House Domestic Violence Shelter
716-884-6000

New York State Domestic & Sexual Vio-
lence Hotline
800-942-6906

TENANT/LANDLORD RIGHTS INFORMATION/COUNSELING

Housing Opportunities Made
Equal (HOME)
716-854-1400
Intake: Monday-Friday, 9am-1pm
www.homeny.org

Child & Family Services-Community Medi-
ation / Community Dispute Resolution
716-362-2323
Monday-Friday, 8:30am-4:30pm

People United for Sustainable Housing
(PUSH)
716-884-0356 (Primary)
Monday-Friday, 9am-5pm

UTILITIES

Home Energy Assistance Program (HEAP)
HEAP Hotline: 716-858-7644
Application Request Line: 716-858-1969
Weatherization: 716-858-2634

Home (Furnace) Equipment Repair &
Replacement Benefit open **10/1/2020**.
Regular HEAP Benefit open **11/2/2020**.
Emergency Benefit open **1/4/2021**.

Neighbor for Neighbor—Catholic Charities
716-856-4494; Mon-Fri, 9-11am & 1-4pm

*A grant of up to \$300 for heat, applicants
must fall into at least ONE of the following
classifications:*

- Be at least 55 years old
- Have a household member who is handi-
capped or has a disability that reduces the
household's income
- Have a certified medical emergency
- Be receiving unemployment benefits