


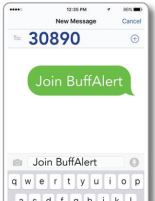


Resources for Parents and Families

Adapted from Buffalo Mutual Aid Network

Local Government and Nonprofit Human Service Resources

211	http://www.211wny.org/ Free and Confidential link to health and human services. Dial 211
Erie County Department of Health	http://www2.erie.gov/health/index.php?q=coronavirus (716) 834-3131 – Crisis Hotline
FAQ about COVID-19	http://www2.erie.gov/health/index.php?q=frequently-asked-questions-and-answers-about-covid-19-coronavirus
Versión en Español	http://www2.erie.gov/health/index.php?q=preguntas-frecuentes-del-departamento-de-salud-del-condado-de-erie-erie-county-department-health-eed
Mental Health	https://www.bestselfwny.org/ (716) 884-0888 https://mhawny.org/ (716) 886-1242
Homeless Population	https://wnyhomeless.org/ (716) 853-1101
City of Buffalo 311	http://www.buffalony.gov/463/Contact-311 Call 311 or visit the 311 website and fill out the form The City of Buffalo 311 Call and Resolution Center provides residents with fast, centralized access to city services.
Erie County DSS HEAP Applications	Interviews for HEAP can be completed over the phone. Erie County residents in need of home energy assistance are strongly discouraged from visiting our facilities at this time. HEAP hotline at (716) 858-7644.

Erie County Crisis Hotline	(716) 834-3131 – Crisis Hotline
City of Buffalo	<p data-bbox="411 237 1682 318"> http://www.buffalony.gov/1298/6087/Coronavirus-Disease-Updates http://www.buffalony.gov/AlertCenter.aspx </p>   <p data-bbox="625 586 789 753"> TEXT Join BuffAlert <small>(not case sensitive)</small> TO 30890 <small>Sign up to stay informed of emergencies, public service announcements, or events.</small> </p>

Legal Support

Center for Elder Law and Justice Legal Advice Hotline	<p data-bbox="825 902 1850 1073"> The Center for Elder Justice is temporarily offering legal advice to all ages through their hotline www.elderjusticeny.org (716) 853-3087 </p>
Neighborhood Legal Services	<p data-bbox="825 1157 1944 1320"> Free legal services to people with low-income and people with disabilities www.nls.org (716) 847-0650 </p>

Volunteer Lawyers Project	Provides free civil legal services to low income individuals and small not-for-profits in the greater Western New York region. https://ecbavlp.com/ (716) 847-0662
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General Resources

Unemployment	NYS is waiving the 7-Day waiting period for Unemployment Insurance benefits for people who are out of work due to Coronavirus (COVID-19) closures or quarantines https://labor.ny.gov/unemploymentassistance.shtm
U-Haul is offering 30 days free storage to all college students who need to move home unexpectedly	https://www.uhaul.com/Locations/New-York/Buffalo/
NYS has a statewide moratorium on all water, gas and electric shut-offs	https://www.politico.com/states/new-york/albany/story/2020/03/13/new-jersey-new-york-suspending-utility-shut-offs-amid-coronavirus-pandemic-1266923
Spectrum to offer free broadband and WiFi to students without it	https://www.wkbw.com/news/national/coronavirus/spectrum-to-offer-free-broadband-and-wifi-to-students-without-it
All Erie County voters can vote by an Absentee Ballot due to COVID-19	https://www.elections.erie.gov/Absentee https://www.elections.erie.gov/AbsenteeReq https://www.elections.erie.gov/pdfs/Absentee%20Application%20COVID19.pdf
Coronavirus Sanity Guide - includes guided meditations	https://www.tenpercent.com/coronavirussanityguide?fbclid=IwAR2GHxp-byDy-41xcviw44RckZKrMC-foxQJep1PMzXD384C7AEbXMAIBDo

NESCA - Making the Most of COVID-19 School Closures	https://nescanewton.com/making-the-most-of-covid-19-school-closures/?fbclid=IwAR1Qx552XyAc8ymePSezSGn_BR4hkvsxtIHJGrogw69xK8TZzp0OaxtrvDg
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Food and Nutrition Services

FeedMore WNY	https://www.feedmorewny.org/
<ul style="list-style-type: none"> • Food Bank WNY 	https://www.foodbankwny.org/pantry-locator/
<ul style="list-style-type: none"> • Meals on Wheels WNY 	https://mealsonwheelswny.org/home-delivered-meals/
BPS Food and Nutrition	See attached list.