



## Buffalo Public Schools

### DIVISION OF STUDENT SUPPORT SERVICES

## Guide For Parents: Youth Social, Emotional, and/ or Mental Health Counseling:

*Every BPS School has NYS Certified Student Support Team Staff which includes: School Counselors, School Psychologist, and School Social Workers. To reach out to these highly trained staff, please email a student's teacher or principal to secure their contact information. For your added support, you will see listed below additional agencies which may provide support during this time. You may also call (716) 816-7100.*

- **Best Self Behavioral Health:** 716- 884-0888
- **Catholic Charities of Western New York:** 716-895-7715
- **Child and Family Services:** 716-842-2750
- **Endeavor Health Services:** 716-895-6700, ext. 4301
- **Gateway Longview:** 716-783-3221
- **Jewish Family Services:** 716-883-1914
- **Our Lady of Victory** (formerly Baker Victory Services):716-829-4452
- **Western New York CPC:** 716-832-0720



**Say Yes Mentoring Services: Breaking Barriers Program  
For Males Aged 12-24** [www.breakingbarriersbuffalo.org](http://www.breakingbarriersbuffalo.org)

**For BPS Community Virtual School Saturdays Activities:**  
[www.bps-cs-Saturdayacademy.eventbrite.com](http://www.bps-cs-Saturdayacademy.eventbrite.com)

## Community Support During The COVID-19 Pandemic

Erie County Department of Health  
COVID-19 Information Line (716) 858-2929

Buffalo Public Schools Help (716) 816-7100

Child Protection Services

(Mandated Reporters) 1-800-635-1522

(General Public) 1-800-342-3720

### HOTLINE NUMERS:

1. 24 Hr. Addiction Hotline (716)831-7007
2. 24 Hr. Crisis Hotline (716) 834-3131 \* Language Interpreters Available
3. Kids Helpline (716) 834-1144
4. 24 Hr. Emergency Helpline Spectrum Health and Human Services (716) 882-HELP or the Youth Crisis Line (716) 882-4357
5. 24 Hr. Domestic Violence Hotline (716) 884-6000

SNAP (Food Stamps) (716) 858-7239

Home Energy Assistance Program (HEAP) (716) 858-7644

Buffalo Water Authority to Restore Services (716) 847-1065