Introducing P&A Group, Your New FSA & Parking/Transit Vendor



Welcome, Buffalo Public Schools!

Effective January 1, 2020, P&A Group will be the new provider for your Flexible Spending Account and Parking benefits. Below is a helpful resource to guide you in your transition from your current vendor, Benefit Resource, to P&A Group. If you have additional questions, please contact P&A Group. We look forward to serving you in the new plan year!

Moving from Benefit Resource to P&A Group

Beginning January 1, 2020, you can submit any claims from the 2020 plan year directly to P&A Group. For claims submission and other helpful info, please refer to the FSA and Parking cheat sheets.

New P&A Group Benefits Card

Prior to the 2020 plan year starting, you will receive a new P&A Group Benefits Card in the mail at your home mailing address. The card will arrive in a plain white envelope, so be careful not to discard it! After your plan year begins, you can order additional cards for your spouse and other eligible dependents at no charge by:

- 1. Logging into your account at www.padmin.com.
- 2. Chatting online with a P&A Group service rep at www.padmin.com.
- 3. Calling P&A Group at (800) 688-2611

P&A Group Mobile App

Manage your account on-the-go with our mobile app. Upload claims, check your account balance, request a Benefits Card and more. To get the app, search "P&A Group" on the App Store (for Apple devices) or on Google Play (Android devices).





P&A Group Customer Service

You can contact P&A Group with any questions about your 2020 plan Monday - Friday, 8:30 am - 10:00 pm ET at (800) 688-2611 or through P&A Group's online webchat at www.padmin.com.

2020 Accounts: Overview

Health FSA: Covers the cost of medical, dental, and vision expenses incurred by you and/or your eligible dependent(s). Eligible expenses include deductibles, co-pays, prescriptions, eyeglasses, and dental work. If you participate in the 2019 Health FSA and have a rollover balance, your rollover funds will be available for use in April of 2020.

Minimum annual election amount: \$200 Maximum annual election amount: \$2,750

Dependent Care Assistance FSA: Covers the amount you pay to daycare centers, after school programs, day camp programs, and eldercare facilities. Maximum annual election amount: \$5,000

Parking & Transit Account: Covers the amount you pay for work related parking or transit expenses, such as buses.

Maximum monthly parking election amount: \$270 Maximum monthly transit election amount: \$270

Your 2019 Claims

All claims for the 2019 plan year must be submitted to your current vendor, Benefit Resource. If you have a dispute about your 2019 account balance, please contact Benefit Resource.

2019 Account Type	Last Day to Incur Claims	Last Day to Submit Claims
Health FSA	December 31, 2019	February 29, 2020
Dependent Care Assistance FSA	December 31, 2019	February 29, 2020
Parking Account	December 19, 2019	December 19, 2019